EVANGELICAL COMMUNITY HOSPITAL

# OPENING DOORS



ANNUAL REPORT

# President's Message

Swimming against the healthcare industry current, Evangelical Community Hospital continues to expand its services and scope of specialties to meet the needs of its community.

In fiscal year 2017, we opened doors—both literally and figuratively.

We opened the doors on the West Branch Medical Center, which now serves as home to our outpatient clinics, our new urgent care practice, and the newly minted Pain Medicine of Evangelical. We also opened a new SUN Orthopaedics and Physical Therapy practice at the Miller Center for Recreation and Wellness. We moved several business departments to a newly renovated space in the shopping plaza north of our campus, and we started work on re-imagining 210 JPM Road as the Center for Orthopaedics.

We opened new doors to better understanding and cooperation among departments and employees through a novel training exercise we called "Walk a Mile."

We opened the door to improvements in the patient experience through standardized uniforms and new technology.

Through it all we remained as we do today—focused solely on providing the best possible care for the community we all call home.

Kendra Aucker, President and CEO

Encla a. Aucker





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rom the outside looking in, and from the inside looking out, things are always moving at Evangelical. Fiscal year 2017 was no exception with leadership continually evaluating ways to add new services and enhance current ones to meet patient and employee needs.

**West Branch Medical Center** 

Construction began on January 4, 2016, for the new 29,000-square-foot facility that would eventually be named West Branch Medical Center.

Located on Route 15 just south of the Hospital's main campus, West Branch opened to patients in November 2016 and houses an urgent care center, a combined family medicine practice, and outpatient services including diabetes, wound and hyperbaric medicine, bariatrics, pain medicine, and a walk-in lab.

The addition of West Branch enhances the outpatient services Evangelical has been offering for years and branches out in the form of urgent care, a service that has been identified as wanted and needed by patients in the area.

Urgent care—the only service of its type available between Williamsport and Shamokin Dam—offers lower-cost care for non-life-threatening medical needs, extended hours, efficient patient flow, and shorter wait times in a no-appointment-needed environment. Urgent care patients can have X-rays done in-house, eliminating the need to travel elsewhere for imaging.

The modern facility boasts several major conveniences, including ample parking and the ability to accommodate a large number of patients who can be seen in the numerous and comfortable exam rooms.

West Branch also offers a dedicated suite for hyperbaric chamber treatment of wounds and other conditions, a C-arm suite in the pain medicine area to facilitate imaging during treatment, onsite point-of-service lab testing to make traveling to other locations unnecessary, and diabetes and bariatric areas featuring care from such experts as trainers, nurses, dietitians, and surgeons.

#### **North Business Offices**

A major advancement for employees was the addition of the North Business Offices in Plaza 15, near Big Lots. Located directly across from the Hospital's main campus, the new site offers expanded office space for employees of Evangelical's Financial Division including Revenue Cycle, Managed Care Contracting, Cash Application, Patient Accounts, and Central Scheduling.

The relocation of those employees created a better working environment. By joining those employees in one space, there is better workflow and oversight among the departments, and more efficiency in the delivery of financial services.

Employees began enjoying their new work environment in May 2017.



# Miller Center for Recreation and Wellness



Evangelical announced the opening of a new orthopaedics branch and physical therapy space at the Miller Center for Recreation and Wellness after a year of construction. Staff began seeing patients at the new location on July 17, 2017.

The Hospital finished its 8,500-square-foot office of SUN Orthopaedics of Evangelical and Physical Therapy of Evangelical at 112 North 15th Street, Lewisburg, in early July. The easily accessible Miller Center location provides convenience to patients by offering services in addition to Evangelical's four orthopaedics offices and 10 physical therapy offices located throughout the Susquehanna Valley.

The new orthopaedics facility features six patient treatment rooms, allowing physicians and advanced practitioners to efficiently move patients through the diagnosis and treatment process. Imaging services specific to orthopaedic needs are also available onsite. The physical therapy gym includes the latest in rehabilitative equipment and is the new location for services previously provided at 210 JPM Road, Lewisburg.

### **Center for Orthopaedics**

As SUN Orthopaedics of Evangelical continues to expand to meet the orthopaedic needs of patients of all ages, it has outgrown its current space at 900 Buffalo Road.

Construction began in August 2017 on the Hospital campus with an eye to creating a new central practice space that will greatly enhance the

orthopaedic experience. Changes are being made to the first-floor lobby, to a portion of the second floor, and to the entire third floor of the existing 210 JPM Road building. When completed in early summer 2018, the new 18,960-square-foot space will feature more expansive and private check-in and check-out areas.

SUN Orthopaedics' eight orthopaedic specialists will be able to see patients in 28 exam rooms, two of which will be special casting rooms. There will be two imaging rooms with state-of-the-art equipment, complete with their own waiting rooms. This doubles the capacity for imaging compared to the current location. In addition each exam room will have integrated technology and a flat-screen monitor to view X-ray images with the patient.

The practice will continue to provide comprehensive orthopaedic care, with expertise in every type of orthopaedic condition—from common sports medicine problems to complex traumatic injuries—at the new location.





The Ambulatory Surgical Center on the first floor will see a renewed look and continue to serve patients with minor surgical needs in the location.

The Thyra M. Humphreys Center for Breast Health will continue at 210 JPM Road with a look toward relocating in the future.





From OB/GYN to The Family Place

Why one area woman keeps coming back

or Lynley Smith of Mifflinburg, choosing OB/GYN of Evangelical for her women's health needs was pretty easy. "My mom and sister went there, so when it came time to start seeing someone at the age of 18, that's where I chose to go. The women in my life trusted them, so I did too," said Lynley. When it came time for the next stage of her life—to have a baby with husband Ryan—she continued with OB/GYN knowing she would deliver at The Family Place, where both she and her husband were born.

The Smiths have two sons, Jaxson, age 4 1/2, and Maxwell, who was born in March 2017. For her first pregnancy with Jaxson, everything was new. She took advantage of the prepared childbirth classes held through Community Health and Wellness, and when it came time to deliver, had a relatively short labor.

"Our first experience at The Family Place was so good," said Lynley. "The midwife was great and the nurses were so reassuring, we couldn't have asked for a better experience as we got used to the idea of being new parents."

When it came time four and half years later to deliver Maxwell, they continued with OB/GYN of Evangelical and The Family Place.

The second birth was a little different because Lynley experienced high blood pressure and the decision was made to induce her.

"The midwife and the nurses were very helpful and checked in with me frequently to make sure I was comfortable and doing okay," Lynley said.

She was more than okay when after only a few hours of labor, Maxwell arrived happy and healthy. When thinking about what might have changed between the births of her children, Lynley reflected that the care was the same, the atmosphere was different. Lynley experienced The Family Place pre- and post-renovation, and ironically enough, in the same room.

"The second time around definitely had a more homelike feel, the room was cozy and felt less like a hospital," she said.

"And my husband greatly appreciated the pull-out bed that was in the new room compared to the reclining chair

he slept in after the birth of Jaxson."

As for the education The Family Place gave to the Smiths before they went home, Lynley said, "With Jaxson those pieces were so helpful because everything was brand new, and with Maxwell, it was good to have a refresher to make sure we were doing everything right to take the best care of our sons."

"Everyone was so good to us, that's why we came back." —Lynley Smith, Mifflinburg





rgent care—providing quick, convenient, and more economical care for non-life-threatening illness and injury—is among several innovative programs changing the way people maintain their health and wellness.

It serves to fill the gap when a visit to the emergency department isn't necessary and a primary care provider isn't available. This can happen on the weekends, in the evenings, or when the primary care office is simply too busy to schedule an appointment immediately.

In November, Evangelical Community Hospital unveiled an urgent care practice as part of the organization's new 29,000-square-foot West Branch Medical Center, located on Route 15 just south of the Hospital. With no similar service provided between Shamokin Dam and Williamsport, the Hospital's leadership team was confident the new clinic would be supported by area residents. Just how supportive they were was a surprise to all.

"We're constantly looking at our community and asking if we are meeting the needs of those who count on us for healthcare," said Kendra Aucker, President and CEO at Evangelical. "We knew this was an underserved portion of the healthcare spectrum; we just didn't realize how underserved!"

The first clue came in November when more than 800 community members attended an open house to explore the facility and get a better understanding of what urgent care is and what it would mean to local residents.

"I was amazed by the turnout at our open house," said Aucker. "It underscores what I've said to our employees on several occasions—Evangelical is an irreplaceable healthcare resource, and we are truly loved and supported by the community we serve."

In the practice's first full week of operation, providers saw more than double the number of patients expected. And that trend has only continued.

Urgent Care has averaged more than 33 patients a day over the first seven months of operation. More than 1,500 X-rays and 2,100 laboratory tests have been performed in the same time frame.

As residents continue to flock to the new service. Evangelical is adding to the urgent care team. More employees and providers will allow the practice to expand its hours of operation.

### **Unique Collaboration**

Urgent Care of Evangelical was successfully launched in part due to a collaborative agreement with Geisinger CareWorks.

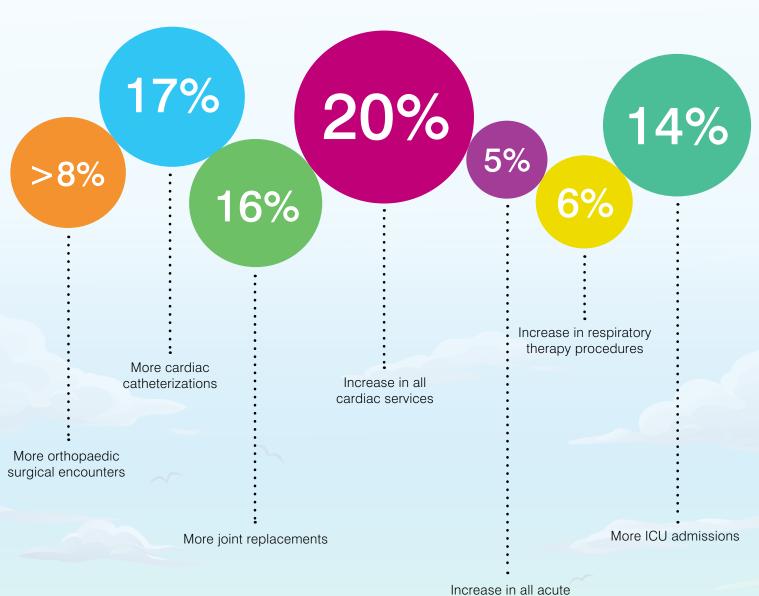
"Geisinger has developed a proven urgent care model in our region," said Brian Wolfe, Vice President of Physician and Clinic Practices. "It made sense to tap them for their operational knowledge and benchmarking to ensure a successful launch for such a critical service to our community."



# Evangelical Community Hospital's

# Growth Statistics

All statistics represent a comparison between fiscal year 2016 and fiscal year 2017



Increase in all acute care admissions, excluding inpatient rehab and the nursery

# Standardized Uniforms Create Sense of Comfort for Patients

or a patient, there is safety and comfort in knowing who is providing his or her care while at Evangelical. While names may escape the mind, visually knowing who is in the room is paramount.

Quick identification of care team members for patients and guests was the goal of a cross-departmental team of Hospital leaders who met over a six-month period to discuss employee uniforms.

Employees were asked to provide input through a survey regarding uniforms. The majority of the 560 employees who took the survey accepted and supported the change and weighed in on color preferences.

To address the most vocal concern of staff around fit and comfort, a variety of approved vendors and styles were provided from which they could choose. RNs and LPNs are wearing navy blue. Other Hospitalbased nursing personnel wear ceil blue (light blue). Environmental Services moved to a dark green.

The second phase of implementation will take place by the end of 2017. Personnel moving to standard colors will be Laboratory Services, Imaging Services, Plant Engineering, Nutritional Services, Rehabilitation Services, Cardiopulmonary Services, Exercise Physiologists, Patient Access, Laboratory, and EMSO clinics and physician practices.

Other healthcare organizations that have adopted a model of standardized uniforms have reported patients and guests appreciate the ability to recognize their care team members by sight. In addition, some surveys have shown improved perception of professionalism after transitioning to standardized uniforms for teams with regular patient interaction.

All Hospital-based nursing personnel—RNs, LPNs, and nursing support such as nursing assistants—as well as Environmental Services moved to the new system on July 1, 2017.



# IT in Motion

# Technology continues to drive efficiency, quality

ike many other aspects of the healthcare industry, information technology is evolving almost on a daily basis. New systems and tools bring with them the promise of increased efficiency and improved patient safety.







Evangelical pushed several new initiatives to completion in fiscal year 2017, each ultimately tied to the organization's true focus—its patients.

#### **DB Motion**

A step toward full integration, this now gives employees and providers the ability to toggle between inpatient and outpatient electronic health records without being forced to log out of one and log into the other.

## **Dragon Medical 1**

Dragon Medical 1 moves providers from the slower process of dictation to a streamlined patient and treatment notes process.

#### **Stratus Translator**

Equipped with video screens, the new stratus translators give patients for whom English is not their first language the opportunity to communicate more fully—including facial expression and gestures—with care providers.

# Patient Monitoring

After the Emergency Department was moved to a new patient monitoring system, the entire Hospital was upgraded to a system that pushes a patient's vital signs directly into the electronic health record.

## Fiber Loop and Plaza 15

Every building on the Hospital's campus, as well as those adjacent to it, are now connected to the high-speed fiber loop. In addition, several departments with significant IT needs were relocated to a new space across Hospital Drive.

#### **Downtime Processes**

Procedures are now in place across the organization to continue delivering high-quality patient care when any software system has been compromised.

# Meaningful Use 2

Every eligible provider employed at Evangelical is meeting Meaningful Use 2 qualifications.

## **Cloud Migration**

Several key systems—Infor/Lawson, Optimum Patcomm, and Allscripts SCM—were moved to a cloud server to speed processing and free up needed space on the Hospital's physical servers.

As the organization moves into fiscal year 2018, a pause has been scheduled, giving IT team members the opportunity to optimize existing systems.





n unknown source has been quoted: "Walk a mile in my shoes...

See what I see,
Hear what I hear,
Feel what I feel...
Then maybe you'll understand,
Why I do what I do..."

When working in individual departments of a larger healthcare facility, it is easy to lose touch with how all parts work together to provide the best possible service to patients. To cross those departmental barriers of understanding, Walk a Mile training was introduced to all full- and part-time employees.

Designed as a blended learning curriculum, employees were given a choice of how to complete the Walk a Mile requirement:

- Attend an hour-long, open-enrollment session featuring a particular Hospital department
- Spend one hour job-shadowing another employee
- Attend a speed meeting that allowed co-workers from various department to share with each other the responsibilities of their departments and the roles they play
- Participate in a supervisor-approved creative approach to the assignment

Employees embraced the challenge and gained interesting stories and perspectives.

## **Nursing Meets Plant Engineering**

Terry Spriggle, RN, Director of Medical/Surgical, chose to shadow George Rudy, Facility Project Manager Coordinator/Team Leader of Plant Engineering, as her Walk a Mile training.

For over an hour, she and George traveled from one work site to another making furniture deliveries and checking on the status of projects that were active. That included a trip to the SUN Orthopaedics and Physical Therapy offices at Miller Center for Recreation and Wellness, a check-in at the newly finished North Business Offices in Plaza 15, and a walk-through of the future Community Health and Wellness space in the Professional Office Building.

George explained that a walk-through is done at the beginning of the project for spacial planning and evaluation of what needs to be done and at the end or right before a move to ensure all of the necessary details have been considered and will be completed for an efficiently operating space.

"Through the time with George, I gained a better understanding of just exactly how busy he is on any single day," said Terry, who has been an Evangelical employee for 27 years. "He is involved in so many things that make a whole plan work, and I can now better appreciate when he says I have to wait for something on my floor if it is not a priority of the moment."

George, who has been with Evangelical for 25 years, has had a good working relationship with Terry over the years. "I've always seen how busy the unit is from my work there and appreciated what Terry deals with

day-to-day," he said. "Right now we're working on an IT/television upgrade that requires Terry and I to be in close communication about what rooms I can work in and when, so there is as little disruption to her work and the patients as possible."

"I've always appreciated George's ability to be positive, to assure me that we can do this," said Terry. "He always keeps me updated so I know that what we need to accomplish will get done."

"The real value in the exercise was seeing that in our day-to-day work, we may see only one aspect of what the other person is responsible for, which limits our understanding of how much is really on their plate."

—Terry Spriggle, RN

# OB/GYN of Evangelical and The Family Place—Serving the Same Patients

Nichole Pirraglia, RN, BSN, The Family Place, spent six weeks walking a mile at OB/GYN of Evangelical as a way to generate ideas on how the department and the practice could work together.

"The reality is we serve the same patients—they have them for nine months before they come to us to give birth, but that transition of care is so important for the best possible patient experience," said Nichole. During her time at OB/GYN, Nichole assisted in whatever way needed, which included serving as telephone operator, conducting phone triage for concerns patients called in, and assisting with PAP exams and other nursing duties done in the practice.

One area that she noticed could make a major difference for both offices was in relation to fetal monitoring for non-stress tests. Both OB/GYN and The Family Place perform the test, but at the practice if they can't get an adequate fetal tracing on the monitor, they transfer the patient to The Family Place. Nichole realized that if OB/GYN could get better non-stress tests during a patient visit in the office, it would mean less inconvenience and shorter waits for the patient. She worked with the nurses one-on-one to give them tips and tricks they've used at The Family Place to help obtain better outcomes for non-stress tests in the office setting.

"The staff was appreciative and responsive to having that information and seeing firsthand how to do the test in different ways than they already knew to produce "I walked away with a deep understanding of the processes, equipment, and duties at OB/GYN of Evangelical and could bring that understanding back to my co-workers at The Family Place," said Nichole. "When you work on a unit, you make assumptions about how things happen at the departments that work with you from the outside. Those assumptions can be wrong on many levels."

"At the end of the day, we are not in competition with one another but instead are working for the same goal—safe care for the patients so they can have the most positive experience possible on every level, from prebirth care to delivery to post-birth care."

The Walk a Mile training was designed to allow employees to see the big picture of healthcare delivery at Evangelical. These examples, just two of many across the organization, magnify how every employee in every department plays a role in successful patient experiences.



# New Location and New Physician Bring Relief from Pain







Shiyi Abla-Yao, MD, explains a diagnosis to Gregory Kramer.

ain Medicine of Evangelical officially opened at its new location inside the West Branch Medical Center in April 2017. With its opening, the final piece of the West Branch offerings was in place.

Roughly 100 million Americans live with chronic pain. Whether they experience an annoying discomfort or an agonizing disability, patients can find relief through an integrated approach with the help of the experts at Pain Medicine of Evangelical.

Under the direction of Shiyi Abla-Yao, MD, a board certified anesthesiologist and pain medicine specialist, patients can expect treatment plans with prescription alternatives to narcotics and opiates and adequate-strength, over-the-counter options. These include non-steroidal anti-inflammatory drugs (NSAIDs), corticosteroids, and antidepressants. These may be used in conjunction with other treatments such as steroid injections, which are especially

helpful for neck or back pain; trigger-point injections for nerve-related muscle pain; or acupuncture.

Dr. Abla-Yao brings more than two decades of experience in anesthesiology and pain medicine to her patients. She's no stranger to Evangelical—in 2000 she helped to establish a pain clinic at the Hospital, treated a wide variety of pain conditions at the Evangelical Ambulatory Surgical Center, and has been a courtesy staff member since 2011.

In addition to the opening of Pain Medicine of Evangelical at West Branch, where procedures are performed, Dr. Abla-Yao and staff continue to schedule routine patient visits at her former practice in Williamsport. Through both locations of Pain Medicine of Evangelical, more patients will be able to find relief from pain conditions that hinder enjoying life to its fullest.

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# Passion for the People

## Taking Healthcare on the Go

or Don Remmey, supporting Evangelical Community Hospital is an extension of the kindness and care he offers to his employees on a daily basis.

In 1990, the then suburban Philadelphia resident purchased a small pallet company in Beaver Springs from a member of the Plain community. The 17 employees were also members of the Plain community. As Don became more familiar with his employees, he recognized the importance of respecting their culture. That meant accepting the nuances of Amish holidays and traditions.

One of those nuances was the way they approach their health. Don explains that the Plain community does not have health insurance and in most cases, will wait until they are ill before seeking medical attention. And once sought, they were willing to travel long distances—to Ohio, Indiana, even Mexico—to get care, thinking that healthcare locally was unaffordable.

"I could see the great resource Evangelical is as a true community hospital, and through conversations with Kendra (President and CEO), I knew there was an honest commitment by the Hospital to serve the Plain community," said Don.

In addition to designating a liaison with the Plain community to explain the services and care available to them, Evangelical proposed the idea of a mobile medical unit. The mobile medical unit, a converted RV with examination rooms, would bring routine medical services such as screenings, immunizations, primary healthcare, laboratory services, and more directly to communities throughout the Hospital's service areas.

"I knew this was something I wanted to support. The idea of making preventive medicine available where my employees work and live was a project I could support," said Don. "My donation to that cause was not just for the mobile medical unit but for the health of my employees and the health of all other community members. In addition to my Plain community employees, I've learned that my English employees frequently only deal with health when there's a problem, ignoring preventive care."

The community and his investment are even more of a priority now, since he and his family made Lewisburg their home about 10 years ago.

As Don's pallet business has grown over the years, many of his 70 employees are second generation. As time goes on, Don believes more and more in the power of community medicine and the benefit of having a strong community hospital.

"I will continue to give to and support Evangelical. It's important to have a hospital that works to truly understand the needs of the people it serves and then creates ways for them to have access to care."

—Don Remmey, Remmey Pallet Company

This is just one story of many ways that a gift can make a difference. If you're interested in joining the ranks of Evangelical's passionate donors, call the Development Office at 570-522-2685 or visit www.evanhospital.com.

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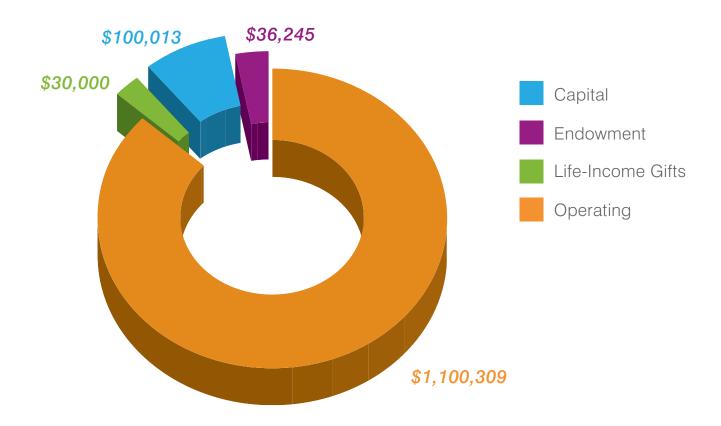
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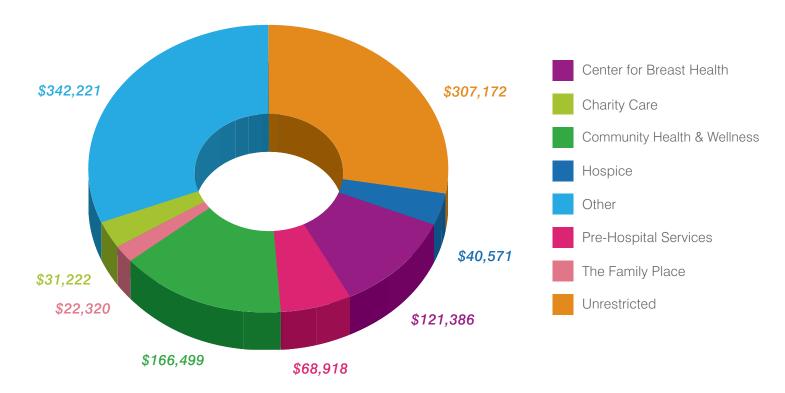


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# Evangelical Community Hospital's

# Community Impact

Evangelical Community Hospital employees are dedicated to helping others through both their work and volunteer service in the community. When asked to document their community service hours in fiscal year 2017, nearly 300 full-time and part-time employees tracked and reported their time. The following statistics show the impact these employees made in the surrounding communities during the fiscal year:

5,184

Hours invested in other non-profit organizations

11,882

Hours volunteered in support of religious activities

12

employees donated between 500 and 999 hours during fiscal year 2017

38,000+

Total hours volunteered by about 300 employees in fiscal year 2017

4,950

Hours coaching, refereeing, working concession stands, and other sports-related activities



Employees volunteered more than 1,000 hours in the fiscal year

7,355

Hours spent supporting education and school opportunities

4,795

Hours working to help civic organizations such as Rotary, Kiwanis, and emergency services

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#### Theodore F. Hufnagle

Tina L. Burgess

#### Marshall W. Hull

Frederick & Beverly Rich TOPS PA 9306 Muncy

### Gerald (Jerry) F. Kling

Donna S. Kling

## Richard (Dick) L. Kling

Anonymous Joyce K. Coup Criswell Acres William & Shirley Good Robert O. Hobbes Mr. & Mrs. Michael Martin Mifflinburg Young Farmers Association Betty Jane Mincemover Joseph Noll & Linda Boop Noll Barney\* & Flora Price lleen Ranck Arlin & Rebecca Rishel Judy & Only Rishel Kenneth & Rhelda Rishel Mr. & Mrs. Larry Savidge Larry A. & Janice Seibert The Shultz Family Susan L. Trate Dorothy & Nevin Wert

#### Eleanor L. Kuhns

Ronald J. Kuhns

#### James F. LaForme

Shirley A. LaForme Virginia Lord

### Bruce E. Laudenslager

Wesley & Deborah Wrights

Mary K. Laudenslager

#### Marilyn (Lynn) M. Lawson

James G. & Patricia Apple Martha & Alan Barrick Joanne R. Beatty Elise A. Mills

#### Rose Lechleitner

Paul D. Farber

#### Kathryn M. Leitzel

Warren & Christy Abrahamson Phyllis Ahlborn Bucknell University-Division of Communications Lori & Stan Bullard Tina L. Burgess Jane S. Graybill Thomas & Terri Heimbach James & Eleanor Heintzelman Kav Holdren Heidi Noll Joseph & John Joseph Harry E. Leitzel Katarina Lopez Kathryn & Kenneth Noll Kenneth & Sonja Noll Barry & Laura Rishel Judy & Only Rishel Donald & Marv Lou Russell Norma R. Schutter Susquehanna Button Club

#### George R. Lesko

Monica & Dan Weatherly

#### Margaret (Mags) L. Loss

Grant M. Kleppinger Doris M. Moore

#### Troy L. Martin

Lewis L. Martin Fujiko S. Robbins

#### Nancy C. Maturani

Doris M. Moore

#### Roy & Verna Maurer

Jean M. Maurer

#### Elaine B. Mehle

Charlotte & William Laverty

#### Priscilla A. Merritt

Kathryn Irwin Lentz

# Harold (Red) L. Mertz

Mary K. Mertz

#### Wilma M. Miller

Tina L. Burgess

#### Donna L. Minard

Alan & Deborah Berger
Bill & Jeanne Clarke
Vaughn M. Foxwell Jr.
Nancy Gearhart
James P. Herbster
George Minard
Jerry R. Mitchell
Audrey Moree
Janice Moree
Marshall Rea
Sea Colony East Phase VII
Michael & Beth Sellman
Ronald Wickwire
William & Elaine Wolf

#### Theodore R. Morris

Kathryn Morris

#### Carol A. Moyer

Beaver Springs Volunteer Fire Company Ladies Auxiliary

#### Doris R. Mull

Tina L. Burgess
Evangelical Community Hospital
Emergency Department
Sharon S. Hunter
Thomas & Carolyn Mull
Thomas & Alice Stelter

#### Robert K. Mull

Dauntless Hook & Ladder Co.

#### Olive J. Musser

John & Linda Courter

#### George D. Nedostup

Chris & Peggy Bouton
Tina L. Burgess
Kay Holdren
Steven C. Miller & Ellen Gauthier
Anita Nedostup & Family

#### Barbara D. Norwood

Rita J. Wolfe

# Sally E. Nyquist

Marion L. Huffines

#### Gertrude F. Pardoe

Robert F. Pardoe Jr.

#### Roger Perisch

Fujiko & Franklin Robbins June Robbins & Toru Yakura Bryce & Yolanda Uytiepo

#### Alice Permiceo

Carol A. Salatti

#### Cheryl D. Poorman

William & Carol Smith

#### Alfred B. (Barney) Price

Kathleen A. Bailor Mary Ellen Bartholomew Sandra S. Beiler Judith A. Campbell Rick & Judy Coup Michael & Sharon Craig Frederick & Sandra Gilbert The Gray Family-Clara Neele, Robert, Karen, & Skip Ron & Barbara Huff R. Michael Kaar Frederick & Virginia Kessler Marjory C. Ohl Chester & Ellen Pribble Flora Price & Children Roy B. Price Bart & Joyce Reichard Fujiko & Franklin Robbins Edith B. Seaton Isabelle Sheedy Benny & Holly Snyder

#### Hajnalka Puskas

Fujiko S. Robbins

#### Rita K. Quinlan

Fujiko S. Robbins

#### Bud & Helen Ranck

Jeffrey & Debra Ranck

#### Carl L. Reese

L. Jean Reese

# John E. Reichner

Shirley J. Reichner

#### Rita M. Remaley

Ted & Jackie Matlow Robert F. Remaley Sr.

#### Lois B. Remer

Kathryn Irwin Lentz

#### Lois & Murray Remer

Kathryn Irwin Lentz

#### Don & Mae Rifenburgh

Harry & Kandi Renn

# Elmer (Roland) R. Ritzman

Nancy L. Ritzman

#### Mary (Vickie) V. Robbins

Gene N. Walker

#### David T. Ruch

Suzan Ruch

#### Jovce W. Sanner

Dennis B. Sanner

#### Scott C. Seaman

Tina L. Burgess

#### Kevin E. Shafer

David & Dayna Bickhart
Tina L. Burgess
Margaret Cole
Judith (Morgan) Comunale
Family Practice Center, PC
Marcia M. Landrum
Patricia E. Master
Irene Morgan
Rusty & Carole Morgan
Laurisa G. Morris
Platte View Ranch Inc.
Elizabeth R. Remsnyder
Margaret Rochlitz
Douglas & Debbie (Morgan) Rodis
Kathleen Shafer & Family

#### C. Duane Sharp

Darlene M. Sharp

#### Dorothy J. Shirk

Creative Services Team at Penn State University Sterling Middle School Physical Education Department

#### Myrtle R. Shirk

Diane Wilson & Richard Relyea

#### Robert D. Sites

Niki Weber

William P. Anderson III Anonymous Jonathan A. Apple Angela Brouse Evangelical Community Hospital Plant Engineering Patti Faux Theresa Henry Kay Holdren Deanna L. Hollenbach Brandy L. Kift Kelly-Ann Kreisher Keith R. Mabus Bill Maloney Scott E. Mensch George T. Rudy Ron Specht Brenda K. Swineford

#### Mabel R. Smith

Ilsa A. Grieser Fred & Hazel Roush Sunbury Broadcasting Corp.

# Theo & Harold Smith

Connie & Steven Ravert

#### Paul T. Snook

Ethel A. Snook

# Crystal D. Snyder

Jesse & Laura Ramsey

# Freda A. Snyder

Doris M. Moore

# Susan A. Snyder

Tina L. Burgess David K. Snyder

# Thomas L. Snyder

Robyn A. Snyder

#### Melva M. Sowers

Sandra Evans Sarah Eveland

#### William L. Sowers

Margaret Sowers

#### Nancy B. Spangler

Ann W. Gelnett

#### Cindy L. Spinello

Ruth U. Rees Emma J. Spinello Union County Housing Authority

#### Ralph L. Stahlnecker

Roy & Nancy Brenner Lori & Stan Bullard Bud & Margaret Drick & Family Jav & Julia Engle Julie Granados Gerald & Ruth Greenly Eric & Gwen Hull Betty Jane Mincemoyer William & Linda Morrisey Tom & Peggy Reimensnyder The Shively Family Nancy S. Slease Jill D. Stahlnecker Tom & Beckie Stahlnecker Bill, Anne, Lisa, & Gini Weigold Scott & Bonnie Wheeland Ronald & Vivian Wolfe

#### Naomi B. Stauffer

Anonymous

#### Richard P. Steffensen

Elsbeth Steffensen & Family

#### Joel H. Stuck

Lori & Stan Bullard Harry & Jane Moyer

#### Shirley A. Stuck

Lori & Stan Bullard Gary & Pat Earnest Harry & Jane Moyer Mary K. Nipple

# Jackie L. Stuckey

J. Daniel Pursel

# Betty L. Swartzlander

Larry & Carol Snook

#### Arthur G. Thomas

Harriet Lawrence

#### Forrest A. Thursby

Mabel E. Thursby

#### Alice K. Trapp

Martha & Alan Barrick Richard & Donna Schuck

#### Jack H. Treas

Jinny Treas

# Robert W. Ulmer

Betty P. Ulmer

#### JoAnn VanCott

Lamont & Cynthia Smith

# Gladys C. Veley

Joseph E. Veley Sr.

#### Gloria A. Velotti

Robert & Debra Demuth-Lonce & Family Robert & Doreen Durgg Ronald & Lisa Durgg & Family Dawn H. Gallagher Jody & Lauren Giannone David & Lestia Grill Frank & Sally Kruel Laurisa G. Morris Debra White & Family

#### Jack D. Wagner

John & Debbie Miller John & Glenda Sheaffer Deane & Jeanne Shively The Shively Family Beverly I. Wagner

#### Chervl A. Walter

Allen W. Walter Ruth J. Williams

#### Orphia R. Walter

Sonny & Almaretta Hupp Lewisburg Young Farmers Association Cynthia J. Walter Harold & Valores Walter

#### Patrick H. Washington

The Borrelli-Washington Family Mr. & Mrs. George Frank

#### Lorraine F. Watson

Stewart R. Watson Jr.

#### William H. Weber

Nichole Weber, Olivia & Nora

#### Karen E. White

Carolyn I. White Richard C. White

#### Debra L. Wilson

Doris M. Wilson

#### Koji Yamada

Fujiko S. Robbins

#### Slava I. Yastremski

Irina R. Yastremski

# Harry L. Yerg

Gloria E. Yerg

### Arlene R. Zeiber

Tina L. Burgess

## Maurice E. Zeiber

Carol S. Zeiber

# Paul P. Zimmerman

Jocelyn S. Zimmerman

# HONOR REPORT FISCAL YEAR 2017

All who cared for Galen Ettinger Soaring Eagle Security, Inc.

Dr. & Mrs. A. Loren Amacher Dr. & Mrs. Ralph H. Starkey

Doyle D. Ashburn, DO Bill & Jan Pursel

Nichole Weber

Kendra A. Aucker Dr. & Mrs. Arthur H. McTighe

Gary S. Ayers, DO & Lisa S. Ayers, DO

Bruce & Carol Hoffman Nancy M. Rovenolt

Lisa S. Ayers, DO Kermit & Arlene Kohl

Sam S. Bang, DO & Staff Harriet Lawrence

Brian A. Batman

David E. Boyer Lenora M. Heywood Bruce & Carol Hoffman John H. Houseknecht Benjamin H. Martin

Louis H. Betz, MD Florence J. Hayes

Darshan K. Bhangdia, MD Bruce & Carol Hoffman

Christopher R. Brancato, MD

Lenora M. Heywood Jay & Anna Ramer

Gilbert P. Brillat

Susan Perkins Brillat & Thomas Brillat

Michael D. Brown, MD Nancy J. Ard

Ronald & Shirley Peters

Sandra K. Charles, DO

Judy A. Inns Edward & Judy Robinson Danny H. Cho, MD

Dolores J. Patton

Charles L. Cole Jr., MD

Nevin & Shirley Anspach Richard & Susan Hassenplug Bruce & Carol Hoffman Kenneth & Molly Maneval John B. Mutschler Helen D. Raski Richard Relyea Joy G. Roush Robert & Jean Varano

Michael Daniloff

Arthur H. McTighe, MD

Robert E. Davis, DO

James W. Hartzel Virginia Whitenight

Thomas F. Dominick, MD

Ronnie & Diane Laidacker Hope E. Paul Dr. & Mrs. W. Gale Reish

Michael A. Donegan, DO Carl & Pam Haga

Ray T. Douglas, MD Carl & Pam Haga

Byron & Gloria Patterson

Matthew R. Eager, MD Richard Relyea

Evangelical Community Hospital Emergency Department

Mary & Douglas Candland Mariann C. Kneiss

Robert & Sheri Spickler

Evangelical Community Hospital Imaging Services

Connie & Steven Ravert

**Evangelical Community Hospital Infusion Services** 

Mary & Douglas Candland

Evangelical Community Hospital Nursing Staff

Evangelical Community Hospital Nurses' Week Committee

Evangelical Community Hospital Pre-Hospital Services

Angelo & Rose E. Distefano

Evangelical Community Hospital Physicians

Dean & Janet Albright
Clyde A. Chappell
John & Sue Griffith
Carl B. Heisey
Dale & Alice Murray

Georgina A. Ferriero, PA-C

Edward & Judy Robinson

William K. Flatley, DO Suzan Ruch

Fry Grandchildren born at Evangelical

Leire & Katherine Fry

Joseph B. Gallagher, MD Dennis & Janet Reed

Harlen W. Gessner, MD

Emma J. Gessner

Marie & Larry Ginsburg

Eileen R. Barnes

Suzanne Greb, DO

James & Candace Benner Oscar & Ellen Felmey James & Clara Hemrick Dorris J. Keen Donna S. Kling Mary K. Rainey

Scott M. Hartzell, MD

Dr. & Mrs. W. Gale Reish

Charles E. Heid, MD

Fujiko S. Robbins Stanley Shirk

#### Jay Holthus, DMD

Marianne & Jere Motto

#### Hospice of Evangelical

Charlotte & William Laverty

#### Keith A. Johnson, PA-C

Stan & Bev Antonaitis Lou Ann Sheets Ruth J. Williams

#### Ayn H. Kerber, MD

Friedrich & Jacquelyn Schaeffer Bernita K. Wert

# Katrina, Carleton & Brian Knisely

Charles & Karin Knisely

#### Susan Jane Rightmyer Kodlick

Susanna Kodlick Jackson

#### Thomas A. Krebs, MD

Jean C. Kreighbaum Edward & Judy Robinson

#### Blaise Latriano, MD

Jean W. Re

#### Kathryn M. Leitzel

Chris & Warren Abrahamson

#### Paul S. Lin, MD

Michael Dupnock Harold U. Flanders

#### Petra Lynch, MD

Nevin & Shirley Anspach Richard & Helen Barto Florence J. Hayes John L. Holmes, DMD Michael & Grace Kreiner Jay & Anna Ramer Nelle Rote Robert & Elizabeth Sabol Dennis B. Sanner Grace L. Shipe

#### Thomas L. Martin, MD

Larry & Terry Clark Kenneth & Eva Keister

#### Shawn P. McGlaughlin, MD

Ed Henry

Kenneth & Molly Maneval Freeman & Dottie Rathfon Dennis & Janet Reed

## Randi J. McLeod, MD

Suzan Ruch

#### Linda S. Messner, CRNP

Bill & Connie Bastian

#### George C. Miller II, MD

Larry & Terry Clark Jennifer D. Sullivan

#### Joshua R. Miller

John & Debbie Miller

### James W. Morgan Jr., MD

Nancy Jarrett Alfred L. Martin Nancy M. Rovenolt Betty C. Wentzler

#### Christopher J. Motto, MD

Lenora M. Heywood Betty Jane Mincemoyer Marianne & Jere Motto Dianah Reamer Nancy M. Rovenolt Gayle D. Shaffer

#### Bradley K. Moyer, MD

Michael & Veronica Irvine Suzan Ruch

#### Joseph M. Mucciolo Jr., MD

Anthony B. Ludovico Connie & Steven Ravert Nancy M. Rovenolt Robert & Elizabeth Sabol

#### Lisa A. Mucciolo, MD

Lawrence Splitt

#### Bradley J. Mudge, DO

David & Bernice Apple Nancy Jarrett Nancy M. Rovenolt Betty M. Steppe

# James R. Patterson, MD

James E. Brouse Sr. William & Martha Gaskin Ken & Leone Latshaw Harry R. Miller Dennis B. Sanner Farl & Lois Yoder

# John H. Persing, MD

Stan & Bev Antonaitis
Judith A. Blee
Larry & Terry Clark
Delores D. Henson
Susan J. Hickman
Nancy L. Kuhn
Nelle Rote
Lorraine P. Wagner
Madeline R. Zimmerman

#### Lorna M. Ranck, RN

Robert F. Remaley Sr.

# Julia E. Redcay, DO

Jennifer D. Sullivan

#### Matthew W. Reish, MD

Romayne H. Bartholomew Marvin Heimbach

#### John E. Rice III, MD

Coy & Lucy Crawford

#### Robert D. Scott, MD

Suzan Ruch

#### Lori J. Shrawder, RN, BSN

Robert F. Remaley Sr.

#### Douglas A. Spotts, MD

Florence J. Hayes Betty Jane Mincemoyer Nancy J. Walters Doris M. Wilson

#### Dr. & Mrs. Donald C. Steckel

Carol A. Steckel

# Russell Stankiewicz, MD & OB/GYN Staff

Pat Rosboschil

### Todd W. Stefan, MD

Jack L. Galer Lenora M. Heywood Nancy M. Rovenolt

#### Todd W. Stefan, MD & Staff

Donald W. Klingerman

#### Elam R. Stoltzfus, MD

Kevin & Wendi Baker John & Barbara Benner Howard L. Benninger Dr. & Mrs. Louis Betz Robert Brigham & Mary Ann Brigham Drs. Michael & Jan Brown Edith Burkholder Drs. David & Sue Ellen Castellan Christ Weslevan Church Paulette Conrad Gary C. Cooper David & Jennifer Corderman Alyssa & Gabor Czivisz Robert & Jean Deitrick Lester & Ardis Diller E. L. Smeltz Automotive Donna & Michael Ebersole Mark & Becky Eveleth Quentin & Virginia Feitner Friends of The Family Place Matthew & Heather Funk Furmano's Dave & Jody Geise Teresa & Linford Good Doug & Leona Graybill Thomas & Margie Heggenstaller Brandon & Brianna Herman Glenn & Sue Hertzler Kenneth & Flnora Horst Alvin & Rose Huyard Matthew & Angela Keefer Thomas & Judy Kishbaugh Daniel & Gladys Kolb Landis Pastured Poultry Marcus M. Lehman Paul S. Lin. MD Ada Longenecker William & Carolyn Mast Medical Park Ear, Nose & Throat Barbara L. Metzger George C. Miller II, MD Douglas & Jill Mills Derrick & Krista Moser Barbara MacMillan Mouw & Andrew P. Mouw

Maurice & Joyce Nissley Brendon & Anita Nolt C. David & Carol Ann Peachey Kieran & Melissa Pelletier Jaye & Larry Platt Dr. & Mrs. W. Gale Reish Douglas L. Ripka Charlotte Sawyer Ruth J. Shirk Donald & Janice Snyder Larry & Kim Snyder Dr. & Mrs. Donald C. Steckel Elvin & Molly Stoltzfus Logan & Janae Stoltzfus Nancy H. Stoltzfus Parke & Marcia Stoltzfus Timothy & Linda Stoltzfus Jennifer D. Sullivan Tvler & Deana Walter Glen & Tina Weaver Roy & Esther Wert Karen & Butch Woolsev James & Rozalyn Yannaccone Stephen & Beverly Young Linda Zechman

#### Joseph K. Tan, MD Coy & Lucy Crawford

#### Paul E. Tarves, RN, MSN

Evangelical Nursing Management Staff

# George Tenedios, MD

Steven & Marion Shields

#### John F. Turner, MD

Nancy Jarrett Mary C. Kahl Dolores J. Patton Freeman & Dottie Rathfon Nancy M. Rovenolt

## H. Richard Ward, MD

Dahle & Shirley Bingaman

#### John M. Weston, MD

Bill & Connie Bastian Theresa J. Fox Richard Gilroy Dr. & Mrs. W. Gale Reish

## Jennifer L. Wetzel, PA-C

Irvin & Carolyn Snyder

#### Dawson C. Williams

Christopher D. Williams

#### Robert D. Yannone, DMD

Larry & Terry Clark

#### David M. Zelechoski, MD

Dorothy M. Anderson Linda & Jim Boose Coy & Lucy Crawford Raymond E. Davenport Keith & Sylvia Graver James A. Holtzman Leona A. Hummel Eric G. Michael Dean & Betty Ann Paul Matthew & Sharon Silberman William & Carol Smith Richard & Mary Snook Celia Stamm Carol B. Swarner Jessie & Marie Taylor Erma & Robert Zelechoski Jocelyn S. Zimmerman

#### Janet Zug

Charlotte & William Laverty



Muddy Run Transport-Matthew Bergey

Jay & Rose Nissley

# **ENDOWMENTS**

Endowment funding ensures the Hospital will continue to advance its mission of providing exceptional patient care and outreach to the community—regardless of the ways in which healthcare delivery and reimbursement change in the future.

# **Capital Needs**

 Robert L. Rooke Fund for Capital & Equipment Needs

# Community Health & Wellness

W. Gale Reish, MD Fund for Community
 Health Education

# **Evangelical Lifeline**

Velma Swope Fund for Evangelical Lifeline

# Charles P. Fasano, DO Memorial Lecture

· Charles P. Fasano, DO Memorial Lecture Fund

# Hospice of Evangelical

- · Michael Daniloff Endowment for Evangelical Hospice
- · Glass Endowment for Evangelical Hospice

# **Pre-Hospital Services**

Frederick Endowment for Pre-Hospital Services

# **Scholarships**

- · Mae F. Keefer Nursing Scholarship Fund
- Crystal Snyder Fund for Nursing Scholarships

# The Family Place

· Hoyle Endowment for The Family Place

### Unrestricted

 Unrestricted Endowment at Evangelical Community Hospital



McCoy Crum, of Lewisburg, learns about bike helmet safety at a Community Health and Wellness event held at McDonalds in Lewisburg.

# FINANCIAL REPORT FISCAL YEAR 2017

# New Services, Increased Volumes Pace Growth

Despite a significant health system acquisition in the region and narrowing reimbursements, Evangelical Community Hospital successfully surpassed its financial goals for fiscal year 2017.

The achievement was fueled in part by the introduction of new services. Urgent Care of Evangelical was brought online in November 2016. It quickly surpassed operational expectations, funneling more than twice the expected volume of patients through the service each day. Pain Medicine of Evangelical opened in March 2017 and it too has surpassed performance expectations. Fiscal year 2018 will be the first full year for both services to support the Hospital's bottom line.

Volumes increased across many of Evangelical's services, particularly on the inpatient floors. Intensive care/stepdown was up 14 percent while the Medical/Surgical Unit cared for 5 percent more patients in fiscal year 2017 as compared to fiscal year 2016. Discharges in the Hospital grew by 6 percent.

Along with volumes, gross revenue increased—up 10 percent over fiscal year 2016 as did net revenue—up 4.6 percent over fiscal year 2016. Key service lines such as general surgery and cardiovascular services drove the spike in gross revenue. Additional increases are expected this year as the Hospital hired a vascular surgeon, a general surgeon, and an interventional cardiologist.

Evangelical's strategy of continued growth extends into fiscal year 2018. The Hospital finalized acquisition of Lewisburg Gynecology and Obstetrics at the start of fiscal year 2018. By the close, Evangelical will be unveiling its Center for Orthopaedics in a renovated facility on its campus. The new space is expected to facilitate volume growth in that key service line.

The Hospital's strong financial performance is expected to solidify its A- rating by Standard and Poor's, paving the way for additional expansion and renovation projects in the future.

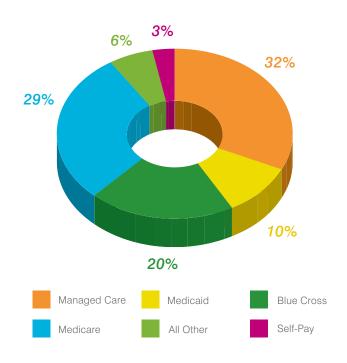
# EVANGELICAL COMMUNITY HOSPITAL BALANCE SHEET JUNE 30, 2017

	Unaudited	Audited
	06/30/2017	06/30/2016
	00/30/2017	00/30/2010
Assets		
Cash and Short-Term Investments	\$37,294,420	\$36,188,108
Accounts Receivable	19,952,060	20,211,321
Third-Party Payor Settlements	19,932,000	20,211,321
Inventories	4,367,994	3,852,503
Prepaid Expenses and Other	3,772,597	3,230,958
Current Assets	3,772,397	3,230,936
Total Current Assets	65,387,071	63,482,891
Pledges Receivable, Net	7,785	24,327
Funded Depreciation	86,915,202	79,554,573
Donor-Restricted Assets	6,449,883	6,149,814
Deferred Compensation Plans	1,799,042	2,214,815
Debt Service Funds	2,377,250	2,361,949
Notes Receivable	0	0
Property and Equipment, Net	127,740,101	123,261,411
Deferred Financing Costs, Net	820,681	862,011
Investment in Subsidiaries	4,751,307	4,203,948
Other Assets	3,940,897	3,964,442
Total Assets	\$300,189,218	\$286,080,181
Liabilities and Net Assets		
Current Liabilities:		
Current Portion of Long-Term Debt	\$3,155,773	\$2,962,920
Accounts Payable	5,890,215	6,329,497
Third-Party Payor Settlements	2,237,675	2,075,123
Accrued Expenses	7,681,386	8,816,615
Blue Cross Current Financing Advance	1,057,190	1,057,190
Accrued Payroll and Withholdings	4,652,401	4,839,463
Total Current Liabilities	24,674,640	26,080,808
Long-Term Debt	39,156,876	41,515,750
Accrued Health Insurance/Sick Benefits	5,623,136	5,870,473
Expenses		
Gift Annuities and Other Liabilities	226,569	262,132
Deferred Compensation	1,875,330	2,280,971
Estimated Medical Malpractice Claims	1,093,544	1,130,246
Liability		
Total Liabilities	72,650,095	77,140,380
Net Assets		
Unrestricted	220,660,240	202,416,280
Temporarily Restricted	1,163,067	1,096,453
Permanently Restricted	5,715,817	5,427,068
,		
Total Net Assets	227,539,124	208,939,801
Total Liabilities and Net Assets	\$300,189,218	\$286,080,181

# NET PATIENT REVENUE COMPARISON



# **SOURCES OF GROSS REVENUE**



EVANGELICAL COMMUNITY HOSPITAL		
STATEMENT OF REVENUE AND EXPENSES	Unaudited	Audited
For the Years Ended June 30, 2017 and 2016	Fiscal Year 2017	Fiscal Year 2016
Net Patient Revenue	\$178,976,722	\$173,848,616
Other Operating Revenue	7,614,826	6,020,447
Investment Income	7,132,289	1,331,321
Fundraising Revenue	1,379,387	2,363,277
Total Revenue	195,103,224	183,563,662
Operating Expenses		
Salaries and Wages	64,244,290	62,673,217
Employee Benefits	18,970,951	15,676,398
Purchased Services	21,384,212	21,649,486
Other Expenses	10,699,576	9,292,719
Depreciation and Interest	14,389,483	14,510,321
Supplies	28,663,177	27,907,489
Loss on Refinancing of Debt	0	0
Total Operating Expenses	158,351,689	151,709,630
Net Income Available for New Services and Facilities	\$36,751,535	\$31,854,032

# COMMUNITY BENEFIT REPORT FISCAL YEAR 2017

Essential to serving any community is understanding needs that are identified. In 2015, Evangelical Community Hospital collaborated with Geisinger Health System and community non-profit organizations located in the surrounding five-county region (Columbia, Montour, Northumberland, Snyder, and Union) to conduct a detailed community health needs assessment. The research identified four major needs:

- Improving access to behavioral health and substance abuse programming
- Positively impacting health through lifestyle decisions
- Improving access to healthcare
- Reducing the impact of socio-economic status on health outcomes

Efforts continued in fiscal year 2017 to work toward the end-goal of making a difference in the first three areas through 2019, when a new needs assessment will be completed. The final issue is addressed through the work on the first three.

A full version of the 2015 Community Health Needs Assessment is available at www.evanhospital.com.

# Behavioral Health and Substance Abuse

As concern began to grow around the increased use and abuse of opioids in the area, Evangelical Community Hospital responded by making Narcan (Naloxone) kits available at no charge to first responders and schools in the hope that overdoses resulting in death could be reduced. The effort was made possible through a grant from The Pennsylvania Commission on Crime and Delinquency.

Since the inception of that program in early 2016, 168 kits have been distributed throughout the surrounding counties and 24 of those have been used to treat suspected opioid overdoses by police officers or firefighters who reach the scene first.

# **Supporting Healthy Lifestyle Decisions**

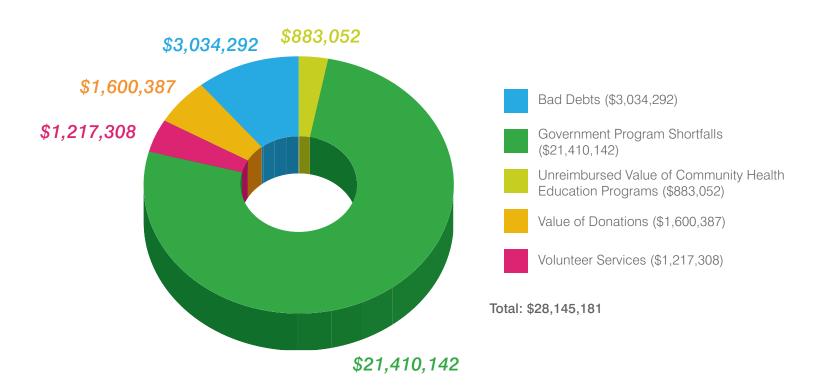
Community Health and Wellness offers Evangelical employees the opportunity to make positive healthy lifestyle decisions through the Daily Choices Wellness at Work program. The program offers opportunities to make wise eating choices, add exercise to daily routines, and keep track of vital health information to make good decisions. Daily Choices Wellness at Work is also made available to outside businesses for their employees.

# Improving Access to Healthcare

Through low- and no-cost health screenings, more individuals have access to routine tests and screens, including comprehensive blood screens, heart health assessments, skin cancer screens, men's and women's health screens, and more. In addition, reduced-fee or free mammography and diagnostic imaging for the uninsured and underinsured has made it possible for women to be screened annually for breast cancer regardless of their insurance coverage.

The addition of Urgent Care to Evangelical's services also created a lower-cost access point for care for injury or illness that doesn't rise to the level of emergency care.

# **ACT 55 UNCOMPENSATED SERVICES**





One Hospital Drive, Lewisburg, PA 17837 | 570-522-2000

| www.evanhospital.com







